



## Booking Policy - India Market

**FIT**

Circulation date: 17<sup>th</sup> September, 2013

**This policy supersedes all earlier versions.**

### CANCELLATION POLICY

The cancellation policy of Star Cruises shall apply as follows:

Cancellation Policy for All Itineraries Except 1 Night CNW Cruises (All Vessels)	
Any Cruise Length (except 1 night)	Cancellation Charges (per person)
30 days and more prior departure	25% of Full Fare
29 – 15 days prior departure	50% of Full Fare
14 – 08 days prior departure	75% of Full Fare
07 days or less prior departure	100% of Full Fare
No Show / No Written Notice	100% of Full Fare

Cancellation Policy for 1 Night CNW Cruises (All Vessels)	
Cruise Length 1 Night CNW	Cancellation Charges (per person)
29 – 14 days prior departure	25% of Full Fare
13 – 06 days prior departure	50% of Full Fare
05 days or less prior departure	100% of Full Fare
No Show / No Written Notice	100% of Full Fare

### AMENDMENT POLICY

An amendment fees shall be charged at INR 1000 per passenger for the following:

- Change of Passenger Name.
- Swapping passenger / rooming list
- Change of Cruise Departure Dates
- Downgrading of Cabins
- Change of Vessel
- Down sell itinerary

Note:

- Amendment fees are applicable for amendments requested until 03 working days prior to departure post which no amendments will be allowed. Any amendments received 02 working days or below to the departure date will be charged 100% cancellation.
- No charge shall be levied for the Upgrading of Cabins.
- No charge shall be levied for upsell of itinerary provided that the original departure is remaining.
- 100% cancellation fee will be applicable for change of cruise departure date, downsell of itinerary and cabin category, 7 days or less before departure. This is applicable for cruise length more than 1 night.
- Postponement of cabin is allowed once and should be within 6 months of the original booking date. No cooling period applicable for postponement of cabins.
- Prevailing rates will be applicable for change of departure date.
- As for 1 night cruise to nowhere; 100% cancellation fee will be applicable for change of cruise departure date 5 days or less before departure.
- 100% cancellation fee will be applicable for any changes or amendments for super peak season i.e. Christmas & New Year period sailings.
- Change of all passengers in the original cabin will be treated as cancellation and prevailing rates will be applied for the new booking. Cancellation fee will be based on Cancellation policy.

***The above information is accurate at the time of printing and is subject to Star Cruises Terms & Conditions. Star Cruises reserves the rights to change the policies at any time without prior notice.***